# / Technical Services

### **Customer First**

Wipotec provides professional services and technical support tailored to your company's needs. Customer First Services are more than just a partnership. It's a promise to maximize the return on your equipment investments through a comprehensive technical services program that includes spare parts, upgrades, modifications. installs. commissioning, preventive maintenance, training, and much more to keep your equipment at maximum uptime. In addition, the team of specialized and certified Wipotec field service technicians are strategically located within the North American territory to guickly respond to your service and support needs.

- Installation
- Spare Parts & Parts Repairs
- Preventive Maintenance
- Calibration
- Upgrades

## **Customized Training To Meet Your Needs**

Train at Wipotec or on-site at your facility. You choose. Training your operator and maintenance teams gives them the knowledge above the basics for operating your equipment with optimal performance. Bring up your team's expertise with the support of PMMI Certified Trainers and a program specific to your company's needs.



### **Upgrade Your Equipment**

Call us and request your complimentary equipment evaluation visit. You can renovate your equipment with new software and new component functionality to improve uptime and performance. Extending the life of your equipment via upgrading saves money, enhances its usage beyond original capabilities, and brings equipment back to like-new state.



# Technical Support 24/7

Weekdays, 8am - 4:30pm EST +**1 678.344.8300** 

After Hours, 4:30 pm - 8am EST +1 888.627.2968

Contact us by email: service.usa@wipotec.com training.usa@wipotec.com parts.usa@wipotec.com planning.usa@wipotec.com

Wipotec, Inc. 825 Marathon Parkway Lawrenceville GA 30046 +1 678.344.8300 www.wipotec.com/us

WIPOTEC A